

Part I – Deadlines and Important Information

- Submission deadline: January 31, 2018
- The 2017-19 Integrated Plan will cover two years. The budget plan will reflect the 2017-18 allocations.
- Integrated fiscal reports will be required on an annual basis.
- All programmatic and student outcome data will be collected via existing MIS reporting. No additional data submissions are required.
- Colleges are encouraged to align integrated program plans with their college and district strategic plans/education master plans.
- Identify one individual and an alternate to serve as the point of contact for your college.

PROGRAM INTEGRATION

The integrated SSSP/Student Equity/BSI program model promotes integrated planning and program coordination at the district and college levels. The three programs retain separate requirements as specified in Education Code and title 5 regulations; these requirements are built into the Integrated Plan to ensure compliance with applicable law and regulations. In coming years, the Chancellor's Office intends to pursue changes in Education Code and title 5 regulations to achieve even greater integration and alignment of the three programs in subsequent planning cycles.

Plans are to be developed in consultation with students, staff, administrators, faculty, Academic Senate, and members of the community as appropriate. Your plan must be adopted by the governing board of the community college district and submitted to the Chancellor's Office by December 1, 2017. A separate plan must be submitted for each college in the district.

DATA-DRIVEN PLANNING

An effective plan is grounded in data. In developing your integrated plan, refer to existing data from your previous plans, additional statewide data, and/or data collected at your colleges. The Chancellor's Office will explore and develop mechanisms and tools over the coming months to assist and support colleges in their data analysis effort, although colleges should proceed with existing resources to complete the 2017-19 plan. Areas of focus for these new tools will include access and completion for basic skills, workforce and CTE, and transfer level courses.



Although you are not required under this plan to submit your data, analysis, and each goal you set, Education Code requires that you analyze data and develop goals to address the following and to retain that information as part of your institutional records:

- Goals for the general population and for identified student groups, disaggregated by gender, as well as activities designed to address disproportionate impact using one of the Chancellor's Office-approved methodologies. Education Code requires that colleges analyze data for the following student groups and, if appropriate, develop subgroup-specific goals: current or former foster youth, students with disabilities, low-income students, veterans, American Indian or Alaskan Native, Asian students, black or African American, Hispanic or Latino, Native Hawaiian or other Pacific Islander, white, some other race, and more than one race.
- Success rates for students with basic skills needs using Basic Skills Cohort Tracker data that show (1) the number of students successfully transitioning to college-level mathematics and English courses, and (2) the time it takes students to successfully transition to college-level mathematics and English courses.

In addition, the following data should inform your planning:

- Trends for incoming students related to engagement in the following activities: (1) orientation, (2) assessment, and/or (3) education planning.
- The number of students on academic or progress probation, referred to follow-up interventions or services, and successfully moved from probation—disaggregated into the student groups that must be included in your disproportionate impact analysis.
- The number of noncredit CDCP certificates awarded, if applicable.
- Noncredit course success data, such as the percentage of students earning a grade of pass (P) or satisfactory progress (SP), if applicable.
- The number of students who transition from noncredit to credit.



Part II – Program Goals and Planning

PREVIOUS ACCOMPLISHMENTS

Questions 1 & 2 focus on what you have accomplished during the 2015-16 planning cycle.

- 1. Assess your college's previous program efforts:
- a. In the table below, list progress made toward achieving the goals outlined in your 2015-16 SSSP, Student Equity, and BSI plans. Expand the table as needed so that all of your goals are included.

Goal	Progress
EQUITY 1: Reduce access	Completed and Ongoing: Developed a
gap for Latino/a, Asian,	comprehensive outreach program. Hired
Male, 30-39 year old and 40-	outreach coordinator, hired and trained
64 year olds.	student ambassadors. Visits to local HS,
	community based organizations. Hired 2
	community liaisons for outreach to our
	Latino/a population and our Arabic speaking
	populations. Continue developing the Summer
	Institute Program. Developed a comprehensive
	program serving undocumented students.
	In progress: In coordination with the district,
	student focus groups from each college have
	been conducted. Departments/divisions are
	able to request website audits as needed.
EQUITY 2: Increase course	Completed and ongoing:
completion rates for	Developed a program for students who no
African American and	longer qualify for EOPS and have taken 70+
Foster Youth by 10	units to succeed. Tutoring specialist hired to
percentage points	expand tutoring.
EQUITY 3: Increase the rate	Completed and ongoing:
at which disproportionately	Hired a full time Umoja counselor/coordinator
impacted students	to expand program and services.
successfully complete ESL,	Offered tutoring services to all students
English and Math Basic	in ESL level courses. Provided
Skills completion.	professional development
	opportunities to faculty serving
	students in basic skills.
	In progress: Hired 2 student success liaisons to
	develop a comprehensive retention program.



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EQUITY 4: Increase the	Completed and ongoing: Created
number of degree and	opportunities for students to engage in events
certificates awarded to	on campus and increase engagement in the
students from targeted	classroom and expand community service.
EQUITY 5: Increase the	Completed and ongoing: Implemented Puente
number of transfers from	program offering services to Latino/a students.
disproportionately impacted	
students	
SSSP 1: Develop steps to	Completed and On-Going: Updated the online
improve the orientation	orientation through Cynosure from one hour
process and increase efforts	to 25 minutes.
to provide orientation	Instituted the Griffin-Coyote Connection with
services to more students.	our local feeder high schools, a complete
	onboarding process from application to a one-
	semester education plan. This prepares
	incoming students for the fall. Categorical
	programs and Athletics have incorporated the
	new SSSP mandates into their intake process.
	In-Progress: Expanded face-to-face
	orientations by offering consistent New
	Student Advising Workshops (NSA's). Students
	receive an orientation and a one-semester
	education plan. The number of students
	increased from 214 in 2016 to 937 in 2017.
SSSP 2: Increase awareness	Completed and Ongoing: Created effective
and the number of	scheduling to reach more students.
students taking the	Assessments are offered twice a day. Walk-in
assessment.	assessments are now available. Updated
	assessment website information including
	study materials to emphasize the importance
	to prepare for the assessment.
	During the spring- offered assessments at our
	feeder high schools and charter schools
	through our onboarding process.
	Updated our exemption policies to reach more
	students in order to enroll in transfer-level
	classes.
	Through our HSI grant, Math and ENGL boot
	camps will be offered in the summer.



	In-Progress: Review District Retake Policy for Assessment. College and district committees have been discussing an official retest policy for math and English placement.
SSSP 3: Develop and implement strategies to improve counseling and advisement services.	Completed and ongoing: Mini counseling sessions are offered daily to help assist more students including drop-in and quick questions. Continued counseling services to veterans and allied health areas as well as expansion into other areas. A dedicated veteran's counselor was hired to support over 1,000 veterans on campus. Counseling now offers weekly Pre-Allied Health Workshops (PAW). Expanded to offer Business and AOJ workshops as well as Undecided Workshops. In-Progress: This past year started "Join In" to start doing ed. planning in the classrooms. First pilot was our GEOCON department.
SSSP 4: Increase the number of students who completed AEP and CEP.	Completed and Ongoing: All counseling classes are now required to do an AEP or CEP depending on the course. In-Progress: Mobile Counseling- Purchased ESARS to make appointments for CEP's around campus. Prepared CEP marketing materials to explain the importance of a CEP. In-class presentations to explain the importance of an education plan and why identifying a major early is important.
SSSP 5: Develop a Tracking System	In-Progress: We use SARS and Cynosure to capture the services but still working with IS to integrate the systems to have a real-time tracking device to see what services students have received. Early Alert: The College does not have a formalized system for early alert; we are working towards creating a retention team with the help of our 2 new Student Success Liaisons.



2017-19 Integrated Plan: Basic Skills Initiative, Student Equity, and Student Success and Support Program

SSSP 6: Increase Follow-Up services for students at-risk of academic/progress probation BSI 1: Support and monitor programs specifically devoted to improving the retention, success, and persistence of historically underrepresented students	Completed and Ongoing: Students who did not meet Financial Aid SAP take COUN 095 as it is required if the student is disqualified. In-Progress: Provide early intervention activities for students on probation. Recently implemented probation/dismissal workshops. Completed and Ongoing: Students in the Summer Institute Program performed at a higher rate in the areas of persistence, retention and completion. BSI Coordinator Position was maintained. Gathered and analyzed data for historically underrepresented students.
BSI 2: Provide professional development opportunities that will contribute to ongoing efforts to increase student success	Implemented embedded tutoring and online tutoring. Created a tutoring task force to explore comprehensive tutoring services. Completed: Project Success sent interdisciplinary community learning team to California Learning Communities Consortium. One Theme/One Campus Water Project (a campus wide integrative assignment project) ran Fall '13 - Spring '17. Team was sent to The Equity Summit. Teams attended AMATYC, NADE, CRLA, and CAP Completed and In Process: Adoption of Multiple Measures Placement is scheduled for Fall 2018.
BSI 3: Gather and utilize disaggregated data to monitor success, retention, and persistence for historically underrepresented populations enrolled in a developmental course sequence	Completed: Multiple cohort data from Math, English, and ESL developmental cohorts were analyzed. Data was used to inform creation of, and implementation and integration of 3 plans: Basic Skills, Student Services, and Student Equity Qualitative data by way of student surveys and focus groups was gathered to supplement quantitative information in order to identify and address student perspectives on how to improve success, retention, and persistence



BSI 4: Continue to promote and integrate existing student support services	Completed: Formed the Student Success and Equity Taskforce. Embedded tutoring was expanded in Math, English, and ESL. Ongoing: Map out policies and practices for Outreach, Assessment/Placement, and Counseling pathways/services/technology for basic skills retention and completion.
BSI 5: Continue to improve assessment and placement	Completed: Math Bootcamps ran as a post assessment option to place students into a higher class. Students are given a hard copy of recommendations based their placement results.

b. To what do you attribute your overall success or lack thereof? (This answer can be in narrative or bullet; 100 words maximum)

Overall Success:

• Steady improvements in our targeted retention efforts including the establishment of Puente, Umoja, Transitions to Success, Dream Center and New Student Advising.

Challenges/improvements:

- Significant leadership changes within the last 3 years.
- We now have a campus based researcher and our district has made some significant progress in building data dashboards and reports we still lack the capacity to train others on how to look at data and interpret data in order to inform our everyday practice.
- Lack of integration of all the student success initiatives planning and budget from the beginning.
- c. In the table below, identify one goal from your 2015-16 plans that intersects SSSP, Student Equity, and BSI and describe the integration activities. (Note: For the 2017-19 plan, integrated goals are required.)



Goal	Activities in e	e the goal listed	
Guai	SSSP	Student Equity	BSI
Increasing the number of students prepared for and placing into transfer level courses	 Updating the website to provide preparation materials for assessment Providing boot camps for accelerating students into transfer level courses 	 Providing boot camps for accelerating students into transfer level courses 	 Providing boot camps for accelerating students into transfer level courses



 Describe one strategy or activity that your college has implemented that is resulting in significant gains in student completion or closing of achievement gaps. The Chancellor's Office will use this information to assist in dissemination of effective practices to other colleges.

Within the last two years, the English and Math departments have worked hard to make significant gains by developing and expanding accelerated course offerings.

The English acceleration team has designed, piloted, and expanding offerings of their accelerated developmental English courses. The accelerated pilot outline was initially approved by the college curriculum committee, and three pilot sections of accelerated developmental English (ENGL-298) were promoted and pilot tested in the spring 2016 semester. Initial course success outcomes were positive, though retention varied between sections (from 73% to 91% among the three sections). In subsequent semesters, however, retention has improved for the course (now formally approved and cataloged as ENGL-099: Accelerated Preparation for College Reading, Reasoning, and Writing) overall; overall course retention rates have improved from 80% in spring 2016 (during the pilot course) to 91% in the most recent fall 2017 semester. Additionally, success in the accelerated course, overall, has improved from 69% in spring 2016 (pilot course) to 80% in fall 2017. This increase in course retention and success also comes with the expansion of the course, from the initial three sections in the pilot spring 2016 semester (serving 97 students) to eight sections offered in Fall 2017 (serving 288 students). As of spring 2018, the English department has continued to expand course offerings, and now 11 sections are being offered (with a capacity to serve approximately 385 students).

More importantly, the accelerated course has been helping students move through and successfully complete the English pipeline in a timelier manner. A preliminary evaluation conducted at the end of the summer 2017 semester found that students who took accelerated ENGL-099 in fall 2016 were over seven times more likely (37%) to have gone on to take and pass transfer-level English (ENGL-120) by the end of summer 2017 compared to students who took the traditional developmental sequence (ENGL-090 and ENGL-098; both only had 5% throughput). Additional research which will continue to track students' progress through this new sequence has been planned and scheduled with the college's research team.

The Math department has been going through similar efforts to develop and offer accelerated developmental courses. The Math acceleration team wrote a course outline and pilot tested two sections of accelerated developmental math (MATH-298). Two sections of this course were then offered in spring 2017, four offered in fall 2017, and four are planned for spring 2018. Retention and success rates for the course, overall, have been similar to the math department's average retention and success rates. Throughput data on persistence into and successful completion of transfer-level math coursework is currently being researched and evaluated by the college's research team and will available soon, though similar improvements (as a byproduct of shortening the developmental sequence for students) is expected.



FUTURE PLANS

Questions 3-8 address the 2017-19 planning cycle.

- Establish integrated student success goals to be completed/achieved by June 30, 2019, along with corresponding activities designed to achieve those goals. Goals must be outcomes-based, using system-wide outcomes metrics. For example:
 - Basic skills completion, including, but not limited to, (1) increasing the number of students successfully transitioning to college-level mathematics and English courses, and 2) reducing the time it takes students to successfully transition to college-level mathematics and English courses.
 - Closing achievement gaps for disproportionately impacted groups.
 - Improving success rates in degree attainment, certificate attainment, and transfer.
 - Improved identification of and support for students at-risk for academic or progress probation
 - Deeper collaborations with high school districts, workforce agencies, or other community partners, particularly to increase students' college and job readiness
 - Improved non-credit student success for those with non-credit offerings (e.g., CDCP certificates awarded, course success, and non-credit-to-credit transition)

Select five integrated goals for the period covering this plan and complete the following table, showing how each goal connects across programs as well as the activities/steps you will implement to achieve each goal (Note: not all cells are required to be completed for each goal, but goals should cross at least two programs). Include at least one goal for each of three programs: Student Success and Support Program (core services), Student Equity, and Basic Skills.

Complete the table on the next page. Add rows as needed to list all five goals.



Goal	Activities	in each program tl goal listed	Cool Area	
	SSSP	Student Equity	BSI	Goal Area
Increase the number of students by streamlining onboarding, deepening collaborations with high school districts, workforce agencies, and additional community partners, in order to reflect our service populations.	Provide Mandatory face-to-face orientation Marketing/ messaging to students and employees	Provide Mandatory face-to-face orientation Continue our centralized Outreach Marketing/ messaging to students and employees		 Access Retention Transfer ESL/Basic Skills Completion Degree & Certificate Completion Other
Reduce the number of excess units completed.	Provide Mandatory face-to-face orientation	Provide Mandatory face-to-face orientation Clarify the pathway to degree/certificate completion campus-wide by formalizing and piloting program maps, and begin the design of Meta-majors that are connected to major and career exploration.	Expand on maps being created ; redesign the dev. Ed sequence	 □ Access ⊠ Retention □ Transfer □ ESL/Basic Skills Completion ⊠ Degree & Certificate Completion □ Other



2017-19 Integrated Plan: Basic Skills Initiative, Student Equity, and Student Success and Support Program

	Activities in	each program tha listed	t serve the goal	Goal Area		
Goal	SSSP	Student Equity	BSI	GuarArea		
Improve success rates and Decrease equity gaps in 12 high enrolled, gateway courses.		Development of an early alert program Targeting Professional Development on teaching and learning, focused on equity-minded practices for faculty in the 12 identified courses.	Targeted Professional Development for part-time instructors & incentivizing participation including: orientation, handbook and mentorship.	 □ Access ⊠ Retention □ Transfer ⊠ ESL/Basic Skills Completion □ Degree & Certificate Completion □ Other 		
Reduce the time it takes students to successfully complete college- level coursework from Math, English and ESL from basic skills sequences.	Multiple Measures to be implemented Spring 2018 Offer assessment prep & boot camps; creating clear messaging about assessment test.	Development of an early alert program Professional development to assist faculty in teaching & learning practices; emphasizing equity-minded practices	Support for redesigning Math, English & ESL sequences.	 □ Access ∞ Retention ∞ Transfer ∞ ESL/Basic Skills Completion □ Degree & Certificate Completion □ Other 		



2017-19 Integrated Plan: Basic Skills Initiative, Student Equity, and Student Success and Support Program

Goal	Activities i	Cool Area				
Goal	SSSP	Student Equity	BSI	– Goal Area		
Reduce the percentage of students on academic and/or progress probation and increase persistence semester to semester.	Revisit policy & procedure around academic dismissal/ probation Improve identification of and support for students at risk for academic or progress probation.	Engage in systematic, process of reviewing all course syllabi (creating model syllabi) Development of an early alert program	Professional Development on formative assessment vs. summative assessment and other student success strategies	 □ Access ☑ Retention □ Transfer □ ESL/Basic Skills Completion □ Degree & Certificate Completion □ Other 		

4. How will your college accomplish integration of matriculation, instruction, and student support to accomplish your student success goals? Include in your answer how your college will ensure coordination across student equity-related categorical programs or campus-based programs. (500 words max)

Currently, Grossmont College is working on the development of a comprehensive first year experience program as part of a Title V grant. We have embedded elements of our outreach, onboarding, instructional, and student supports and services into the program. These elements, which include collaboration with high schools and community partners, educational planning and peer mentorship, as well as cohort based experiences, are being designed narrowly for our Latinx and low income students, but offered broadly to all first year students.

In recognition of the need to have a coordinated conversation regarding the development of Guided Pathways, we have created the Student Success and Equity Taskforce. This group, comprised of leadership from each of the categorical programs, as well as from key offices, departments and projects, is also included as a committee of the College Council as part of a comprehensive revision of the participatory governance structure. This work is also formally connected to our Institutional Effectiveness Committee to ensure that we have a structural model of continuous improvement - including integrated planning, implementation, and evaluation.



5. If your college has non-credit offerings, describe how you are including these offerings in moving students through to their goals, including post-secondary transitions and employment (250 words max)

Grossmont College currently does not offer non-credit offerings.

 Describe your professional development plans to achieve your student success goals. (100 words max)

Grossmont College's professional development offerings will be sharply focused on:

• Promoting Equity-Minded Teaching and Learning

Our faculty- especially inclusive of our part-time faculty- will have intentional and coordinated opportunities to reflect on, share, and learn about classroom practices that increase student retention and engagement – practices which help to create motivating learning environments, address the affective domain, and facilitate students' active learning and deeper investment in their learning.

- Strengthening Partnerships between Faculty and Student Services
- Deepening Understanding of and Insights into the Needs of Particular Grossmont College Student Populations with an emphasis on disproportionately impacted groups
- 7. How and how often will you evaluate progress toward meeting your student success goals for both credit and noncredit students? You could analyze milestones, momentum points, leading indicators, or any other metric you find appropriate for your college. (100 words max)

Our College's Institutional Effectiveness Council analyzes our KPI data annually and engages other governance bodies to reflect on the analysis and make recommendations for the subsequent year's priorities. Our College six year strategic plan includes a number of key performance indicators related to student access, retention, back skills completion, degree and certificate completion and transfer.

8. For multi-college districts, how will you coordinate your efforts for SSSP, Student Equity, and BSI, with other colleges in your district to achieve your student success goals? (100 words max)



The Grossmont-Cuyamaca Community College District has recently restructured itself to ensure that equity-minded, integrated conversations have a reliable path for planning, implementation and budgeting. Some of the key components of this work include:

- Clear, student pathway centered goals for the district
- Student Equity and Success Council (coordinated planning conversations)
- District Institutional Effectiveness Committee (data and evaluation)
- District Coordinated Educational Council (operational coordination)
- Technology Coordinating Council (a district-wide technology planning body)
- 9. Using the document "BSI SE SSSP Integrated Budget Plan 2017-2018" and your 2017-2018 annual allocation amounts, provide a budget plan specifying how you will utilize your BSI, SE, and SSSP funds to help achieve your student success goals.

Our Student Equity and SSSP funds will follow previously established protocols for allowable expenses from the Chancellor's Office guidelines. Large portions of the Student Equity and SSSP funding is encumbered in salaries and benefits; the remaining funds including Basic Skills funds are leveraged to support activities that advance our new integrated student success goals as well as tie back to our strategic goals.

Examples of expenditures related to our College strategic goals include:

- Personnel in the Counseling Office to increase and streamline on-boarding and support for students
- Personnel to develop a comprehensive Outreach department
- Campus based researcher to increase our data and research capacity
- Personnel and programming to support the following
 - Puente, Umoja, Transitions to Success and Dream Center
- Direct services to students including
 - Bus passes, meal vouchers, textbooks
 - Tutors in Math and ESL
 - Student Ambassadors and Peer Mentors
 - Student engagement activities designed to promote students' sense of belonging on campus

The full budget plan is included on the following page

Integrated Budget Template: BSI, Student Equity, and SSSP for fiscal reporting period July 1, 2017 - June 30, 2018

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Planned Expenditures

Report planned expenditures by program allocation and object code as defined by the California Community Colleges (CCC) Budget and Accounting Manual. Although they appear in the CCC Budget and Accounting Manual, not all expenditures listed are appropriate. Refer to program funding guidelines for more information

Object Code	Category	Basic Skills Initiative	Student Equity	Credit SSSP		Credit SSSP - Match	Noncredit SSSP	Noncredit SSSP - Match	
1000	Academic Salaries	\$ 83,145	\$ 285,000	\$ 1,243,380	\$	1,427,081			
2000	Classified and Other Nonacademic Salaries	\$ 270,000	\$ 662,194	\$ 551,596	\$	1,008,827			
3000	Employee Benefits	\$ 29,385	\$ 383,124	\$ 605,847	\$	1,249,205			
4000	Supplies & Materials	\$ 40,000	\$ 6,000	\$ 169,407	\$	66,600			
5000	Other Operating Expenses and Services	\$ 90,000	\$ 20,000	\$ 111,432	\$	16,859			
6000	Capital Outlay				\$	10,600			
7000	Other Outgo		\$ 26,000	\$ 1,800					
	Program Totals	\$ 512,530	\$ 1,382,318	\$ 2,683,462	\$	3,779,172	\$-	\$-	
						Match		Match	
					BS	SI, SE, & SSSP	Budget Total		\$ 4,578,310



10. Each college must create an executive summary that includes, at a minimum, the Student Equity goals for each required student group, the activities the college will undertake to achieve these goals, and the resources budgeted for these activities. The executive summary for this plan must also include an accounting of how Student Equity funding for 2014-15, 2015-16, and 2016-17 was expended and an assessment of the progress made in achieving the identified goals from prior year plans. The summary must also include the name of the college or district official to contact for further information. The executive summary must be posted to the college website. Provide a link to your college's executive summary below:

https://www.grossmont.edu/college-info/planning/files/BSI-SE-SSSP-Integrated-Plan-2017-2019-draft.pdf

11. What support from the Chancellor's Office (e.g., webinars, workshops, site visits, etc.) and on what topics (e.g., budget, goal setting, expenditures, data visualization, etc.) would help you to accomplish your goals for student success and the closing of achievement gaps?

Grossmont would be interested in the following topics to support our student success & equity efforts:

- Professional development on how Guided Pathways intersects with SSSP, Student Equity and Basic Skills Initiatives
- Share best practices from across the State
- 12. Identify one individual to serve as the point of contact for your college (with an alternate) for the Integrated Plan and provide the following information for that person:

Point of Contact: Name: Dr. Lida Rafia Title: Associate Dean, Student Success and Equity Email Address: <u>lida.rafia@gcccd.edu</u> Phone: 619-644-7770

Alternate Point of Contact: Name: Ms. Courtney Williams Title: Interim Associate Dean, Student Services (SSSP) Email Address <u>courtney.williams@gcccd.edu</u> Phone 619-668-1745



Part III – Approval and Signature Page

College: Grossmont College District: Grossmont-Cuyamaca Community College

Board of Trustees Approval Date: _____

We certify the review and approval of the 2017-19 Integrated Plan by the district board of trustees on the date shown above. We also certify that the goals, strategies and activities represented in this plan meet the legislative and regulatory intent of the Student Success and Support (credit and noncredit), Student Equity, and Basic Skills programs and that funds allocated will be spent according to law, regulation and expenditure guidelines published by the California Community College Chancellor's Office.

Dr. Nabil Abu-Ghazaleh	Date	Email
Mr. Lorenze Legaspi	Date	Email
	Dute	Lindii
Dr. Katrina VanderWoude	Date	Email
Dr. Marsha Gable	Date	Email
Dr. Tate Hurvitz	Date	Email

Executive Summary

Summary Table

The following table summarizes the areas of disproportionate impact identified in our analyses, as well as our four-year target goals for mitigation of that impact. The goals were developed as a result of a dialogue within the College's Institutional Excellence Council (IEC), a group that tracks and discusses overall institutional student success and effectiveness indicators. The table below summarizes specific programs and services that will be implemented to improve outcomes for the target groups. Ongoing faculty and staff development are vital to the successful implementation of these programs.

Success Indicator	Disproportionately Impacted Group	Percentage Point Gap from Average (Past)	Percentage Point Gap from Average (Most Recent)	Target Goal (by 2021)	Goal Progress	Progress	Activities to achieve goals
		2013/14	2015/16				Continued development of the Outreach office
	OVERALL (from SANDAG)						 Providing mandatory face-to-face
	Asian	-7.2	-6.4	Close gap	Gap Reduced	+0.8	orientation
	Hispanic/Latino	-5.2	-4.7	Close gap	Gap Reduced	+0.5	• Marketing/messaging to students
Access	Male	-6.1	-7.4	Close gap	Gap Increased	-1.3	and employees
Access	30-39 Years	-5.9	-6.4	Close gap	Gap Increased	-0.5	 Clarify the pathway to degree/certificate completion
	40-64 Years	-26.5	-27.0	Reduce gap by 5 points	Gap Increased	-0.5	campus-wide by formalizing and
	65+ Years	-12.9	-13.8	Reduce gap by 10 points	Gap Increased	-0.9	piloting program maps, and begin the design of Meta-majors that are connected to career exploration.
		Fall 2014	Fall 2016				• Development of a 'retention center' to assist with early alert interventions
Course Completion	OVERALL	68.4%	68.0%				 Targeted professional
	African American/Black	-13.0	-12.3	Reduce gap by 10 points	Gap Reduced	+0.7	development on teaching and
	American Indian or Alaskan Native	-16.9	-8.0	Reduce gap by 10 points	Gap Reduced	+8.9	learning, focused on equity- minded practices for faculty in the
	Hispanic/Latino	-4.5	-4.8	Close gap	Gap Increased	-0.3	12 identified high-enrolled, non-
	First Generation	-3.9	-2.7	Close gap	Gap Reduced	+1.2	success courses.

Success Indicator	Disproportionately Impacted Group	Percentage Point Gap from Average (Past)	Percentage Point Gap from Average (Most Recent)	Target Goal (by 2021)	Goal Progress	Progress	Activities to achieve goals
	Foster Youth	-23.2	-26.8	Reduce gap by 10 points	Gap Increased	-3.6	 Engage in systematic process of reviewing all course syllabi (creating model syllabi)
		2008/09 to 2013/14	2010/11 to 2015/16				 Ongoing professional development to faculty teaching accelerated courses and to those
	OVERALL	43.8%	54.7%				teaching basic skills courses
	African American/Black	-11.2	-16.5	Reduce gap by 10 points	Gap Increased	-5.3	Implementing multiple measures
	American Indian or Alaskan Native	-14.2	-19.4	Close gap	Gap Increased	-5.2	Spring 2018
Basic Skills	Hispanic/Latino	-4.6	-3.4	Close gap	Gap Reduced	+1.2	
English Completion Basic Skills ESL Completion	Pacific Islander	-12.1	-4.7	Close gap	Gap Reduced	+7.4	
	Male	-3.5	-1.9	Close gap	Gap Reduced	+1.6	
	20-24 Years	-6.I	-7.7	Close gap	Gap Increased	-1.6	
	25-39 Years	-5.2	-3.5	Close gap	Gap Reduced	+1.7	
	40+ Years	-19.9	-16.0	Reduce gap by 10 points	Gap Reduced	+3.9	
	First Generation	-8.3	-8.9	Close gap	Gap Increased	-0.6	
		2008/09 to 2013/14	2010/11 to 2015/16				Ongoing professional development to faculty in ESL courses
	OVERALL	62.2%	51.4%				
	Filipino	N/A	N/A	N/A	N/A	N/A	
	Hispanic/Latino	-16.6	-8.5	Reduce gap by 10 points	Gap Reduced; Target Met	+8.1	
	Male	3.9	-7	Close gap	Gap Increased	-10.9	
	40+ Years	-17.3	-10.2	Reduce gap by 10 points	Gap Reduced; Target Met	+7.1	

Success Disproportionately Impacted from Average from Average Target Goal			Percentage	Percentage				
	Success Indicator	Disproportionately Impacted Group	Point Gap from Average (Past)	Point Gap from Average (Most Recent)	Target Goal (by 2021)	Goal Progress	Progress	Activities to achieve goals

	OVERALL	2008/09 to 2013/14 33.0%	2010/11 to 2015/16 39.8%				•	Ongoing professional development to faculty teaching accelerated courses and to those
Basic Skills	African American/Black	-5.3	-14.9	Reduce gap by 10 points	Gap Increased	-9.6		teaching basic skills courses
Math	Hispanic/Latino	-5.4	-6.3	Close gap	Gap Increased	-0.9	•	Implementing multiple measures Spring 2018
Completion	Pacific Islander or Native Hawaiian	-5.7	+1.9	Close gap	Gap Closed	+7.6		-L 0
	20-24 Years	-4.9	-4.7	Close gap	Gap Reduced	+0.2		
	First Generation	eneration -10.9 -7.4 Reduce gap by 10 points Gap Reduced		+3.5				
		2008/09 to 2013/14	2010/11 to 2015/16				•	Clarify the pathway to degree/certificate completion
	Overall	17.2%	20.4%					campus-wide by formalizing and piloting program maps, and begin
Certificate or	African American/Black	-5.3	-14.9	Close gap	Gap Increased	-9.6		the design of Meta-majors that
	Hispanic/Latino	-5.4	-6.3	Close gap	Gap Increased	-0.9		are connected to career
Degree	Pacific Islander or Native Hawaiian	-5.7	-14.8	Close gap	Gap Increased	-9.1		exploration.
Completion	Male	-1.9	-3.0	Close gap	Gap Increased	-1.1		
	20-24 Years	0.0	-3.7	Close gap	Gap Increased	-3.7		
	25-39 Years	+3.7	-3.8	Close gap	Gap Increased	-7.5		
	First Generation	-1.2	-3.9	Close gap	Gap Increased	-2.7		

		Percentage	Percentage				
Success Indicator	Disproportionately Impacted Group	Point Gap from Average (Past)	Point Gap from Average (Most Recent)	Target Goal (by 2021)	Goal Progress	Progress	Activities to achieve goals

		2008/09 to 2013/14	2010/11 to 2015/16			
	Overall	36.1%	37.8%			
	African American/Black	-5.0	-4.0	Close gap	Gap Reduced	+1.0
	American Indian or Alaskan Native	-21.1	N/A	Reduce gap by 10 points	N/A	N/A
Transfer	Hispanic/Latino	-4.9	-3.4	Close gap	Gap Reduced	+1.5
	Pacific Islander or Native Hawaiian	-6.9	-9.3	Close gap	Gap Increased	-2.4
	20-24 Years	-4.3	-5.0	Close gap	Gap Increased	-0.7
	25-39 Years	-15.6	-15.9	Reduce gap by 10 points	Gap Increased	-0.3
	40+ Years	-25.2	-25.7	Reduce gap by 10 points	Gap Increased	-0.5
	Economically Disadvantaged	-3.1	-3.4	Close gap	Gap Increased	-0.3
	40+ Years	-25.2	-25.7	Reduce gap by 10 points	Gap Reduced	+3.2
	Students w/ Disabilities	-13.7	-15.5	Reduce gap by 10 points	Gap Increased	-1.8

Clarify the pathway to degree/certificate completion campus-wide by formalizing and piloting program maps, and begin the design of Meta-majors that are connected to career exploration.