Instructor Evaluation for the Online Classroom Session 2

Matt Calfin, Ed.D. May 4, 2015



Current Topic

- 1. Welcome and Review Learning Objectives
- 2. Session 1 Content Review and Additional Examples
- 3. Blackboard Orientation
- 4. Online Instruction Competency Training
- 5. Conclusion



Learning Objectives

- By the end of our session, you will be able to:
 - Review and apply Session 1 content including:
 - (a) how instruction in the on-ground classroom differs from the virtual classroom,
 - (b) evaluation resources,
 - (c) the Categories of the Grossmont College Online Instructor Evaluation tool apply to the online environment
 - Identify the components of Blackboard that relate to instructor evaluation
 - Discuss strategies to ensure that instructors are prepared to teach in the online classroom
 - Learn about upcoming online instruction training opportunities



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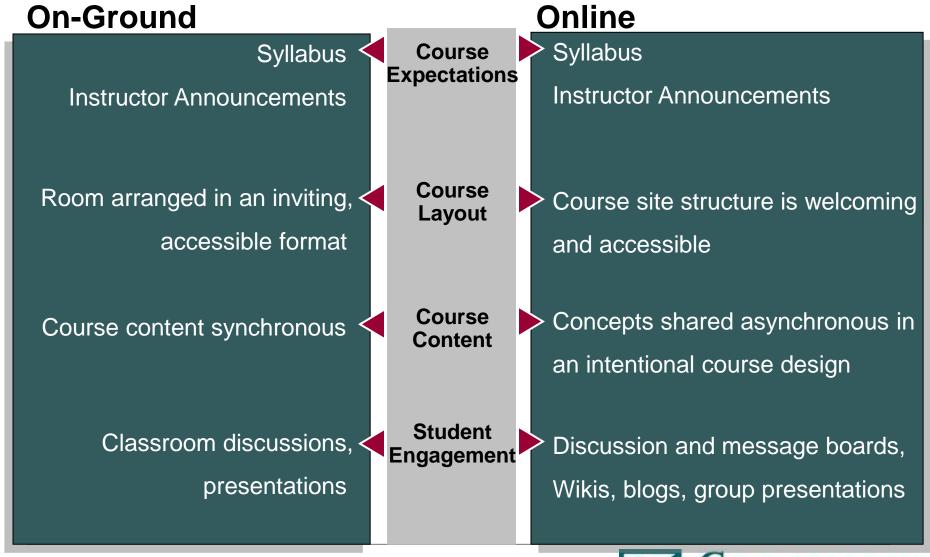
On-Ground versus Online Learning

FACE-TO-FACE learning EXCLUSIVELY ONLINE learning May be synchronous or asynchronous eacher and students meet synchronously Teacher may rely on models, other Access to models, other manipulatives, and lab manipulatives, and lab equipment. materials are largely limited to virtual reproductions. Students can immediately seek clarification of Immediate clarification may be unavailable, a concept or instructions that are unclear. and student may therefore inadvertently Variety of instructional reinforce incorrect habits. techniques Teacher can gauge the how the class Teacher may not be able to gauge how Differentiated learning is doing continuously and, if the class is doing until one or more necessary, provide immediate clarification. activities have been completed. Group and individual Feedback may, therefore, be delayed. activities Disruptive behavior from one Disruptive behavior from one student Group and individual student can affect the whole class. need not affect the whole class. feedback The personality of the teacher has a large The personality of the teacher may have Teacher is a facilitator impact on the class dynamic. less of an impact on the class dynamic. Arts and Crafts Programs and Apps Students are more likely to be able to Gifted learners may lose interest when material is reviewed and re-taught. advance at their own pace. Students are more likely to be able to advance Struggling learners may be overlooked when the majority is ready to move on. at their own pace. Student social standing established Students may be less inhibited by outside of class may affect social pressures. individual participation or class dynamics.

Source: Retrieved from: http://onlinelanglearning.blogspot.com/2013/05/face-to-face-learning-versus.html



Comparing Instructional Delivery





Online Instructor Evaluation Form

PEER/MANAGER ONLINE INSTRUCTOR EVALUATION Instructor: Evaluation statement prepared by: Categories for evaluation are based on the official Job Description and include the following: A. Subject Matter Mastery Command of subject matter Communication of subject matter B. Organizational Skills Preparation for class Relationship of content to course objectives C. Teaching Skills *Online Examples Attached Teaching methods used Responsiveness to students Availability to students Classroom climate created Awareness of student differences All materials required of, and provided to, students are ADA & FRA Sect. 508 compliant D. Professional Skills Evidence of professional growth Quality of professional relationships Department, Division, College and District requirements are followed Related duties as specified in the official Job Description COMMENTS/SUGGESTIONS The instructor meets the standards for employment at this institution. Strongly Agree 5 4.5 4 3.5 3 2.5 2 1.5 1 Strongly Disagree RECOMMENDATIONS: The Collective Bargaining Agreement (sections 5.6.2.14, 5.7.5.1, 5.8.5.1) states that IF recommendations are made by the evaluator(s), a written response to these recommendations is required by the evaluee and that response must be submitted to the appropriate dean within ten working days of receipt of the Summary Report.

GROSSMONT/CUYAMACA COMMUNITY COLLEGE DISTRICT

C. Examples of Online Teaching Skills*

- The instructor knows and understands current effective practices for online teaching that support student success, and can apply that knowledge to the design and implementation of his/her course. EXAMPLES:
 - The instructor can cogently discuss barriers to and support of student success within the online environment;
 - The syllabus and/or course materials include explicit policies and procedures, such as a communication policy, that address and support regular and effective contact;
 - The instructor incorporates tools and/or strategies to assist student readiness for online success.
- The instructor effectively uses a range of technologies tools both within and outside of the Learning Management System that support student learning and engagement to meet the Title 5 requirements for regular and effective contact hours. EXAMPLES:
 - The instructor incorporates tools that meet the content demands of the course;
 - The instructor uses a variety of tools for communicating with students, delivering content, assessing student learning, and analyzing effective teaching;
 - o The instructor incorporates a variety of tools to meet various learning needs of his/her students.
- The instructor knows and understands the value of active learning, participation, and collaboration
 within the online classroom, and applies this knowledge to the design of his/her course. EXAMPLES:
 - The instructor incorporates a variety of tools that support interaction and community;
 - The instructor promotes active learning through collaborative activities;
 - o The instructor facilitates and monitors appropriate student-student interactions;
 - o The instructor fosters an environment that welcomes and engages each individual learner
- The instructor knows and understands the importance of teacher student communication, and applies this
 knowledge in various ways within the course environment to meet the Title 5 requirements for regular and
 effective contact hours. EXAMPLES:
 - The instructor uses a variety of tools for contacting students;
 - The instructor models and facilitates appropriate communication;
 - o The instructor sets clear expectations through course policies and well written assignments with rubrics;
 - The instructor provides timely and useful feedback.
- · The instructor knows, understands, and facilitates legal, ethical, and safe technology use. EXAMPLES:
 - o The instructor knows and follows guidelines for fair use, copyright, and acceptable use;
 - o The content, grading, and feedback comply with FERPA guidelines;
 - o The instructor discusses and incorporates Netiquette within the course.
- The instructor knows and understands the implications of the Americans with Disabilities Act and Sect. 508 of the Federal Rehabilitation Act, and ensures that course material is accessible. EXAMPLES:
 - o The instructor provides a link to campus services, and/or discusses available services with the course;
 - o The instructor includes accessible material, including multi-media;
 - The instructor is aware of accessibility issues with the Learning Management System (LMS).
- The instructor is able to arrange media and content that supports student learning, success, and progression
 through the course and to meet the Title 5 requirements for regular and effective contact hours. EXAMPLES:
 - The instructor explains to students how they should proceed through the course;
 - $\circ \quad \text{The instructor appropriately and effectively uses tools within the LMS}; \\$
 - $\circ\quad$ The instructor can create and modify content within the LMS

*This is not a check list; it is a list of suggestions that may be beneficial regarding each teaching skill listed in Category C.



A. Subject Matter Mastery

GROSSMONT/CUYAMACA COMMUNITY COLLEGE DISTRICT PEER/MANAGER ONLINE INSTRUCTOR EVALUATION Instructor: Evaluation statement prepared by A. Subject Matter Mastery Command of subject matter Communication of subject matter Preparation for class Relationship of content to course objectives C. Teaching Skills *Online Examples Attached Teaching methods used Responsiveness to students Availability to students Classroom climate created Awareness of student differences All materials required of, and provided to, students are ADA & FRA Sect. 508 compliant D. Professional Skills Evidence of professional growth Quality of professional relationships Department, Division, College and District requirements are followed Related duties as specified in the official Job Description COMMENTS/SUGGESTIONS The instructor meets the standards for employment at this institution Strongly Agree 5 4.5 4 3.5 3 2.5 2 1.5 Strongly Disagree RECOMMENDATIONS: The Collective Bargaining Agreement (sections 5.6.2.14, 5.7.5.1, 5.8.5.1) states that IF recommendations are made by the evaluator(s), a written response to these recommendations is required by the evaluee and that response must be submitted to the appropriate dean within ten working days of receipt of the Summary Report.

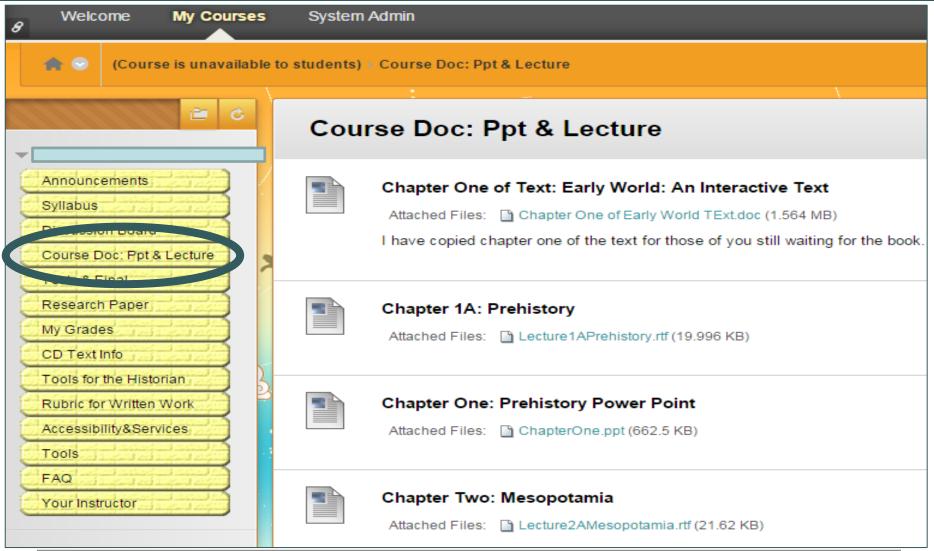
Subcategories: Command of subject matter Communication of subject matter

Online Course Examples

- Classroom Expectations
- Asynchronous versus synchronous
- Lecture Material
- Instructor Assignments
- Student Feedback
- Announcements

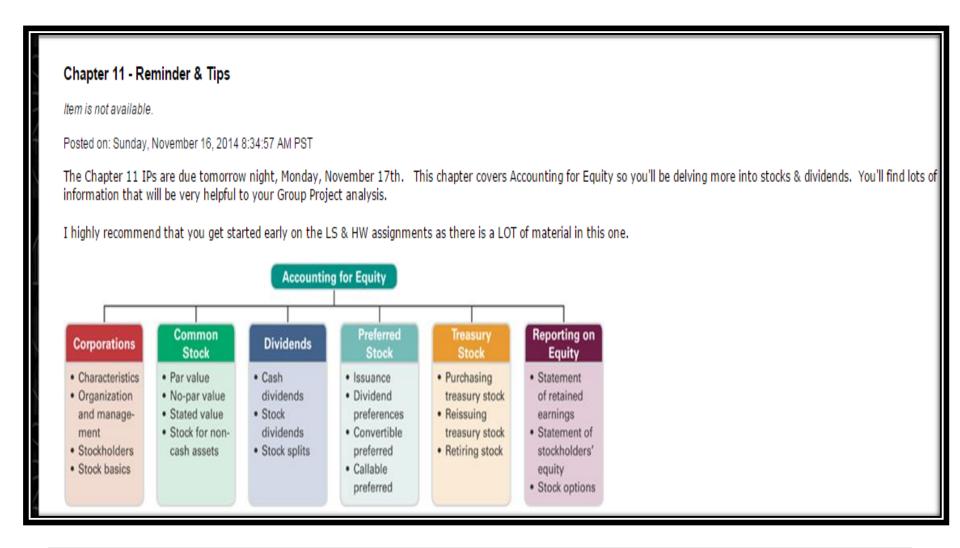


Subject Matter Mastery: Lecture Material





Subject Matter Mastery: Announcements





B. Organizational Skills

GROSSMONT/CUYAMACA COMMUNITY COLLEGE DISTRICT PEER/MANAGER ONLINE INSTRUCTOR EVALUATION Instructor: Course: Evaluation statement prepared by: Categories for evaluation are based on the official Job Description and include the following: A. Subject Matter Mastery Command of subject matter Communication of subject matt Organizational Skills Preparation for class Relationship of content to course objectives Teaching Skills *Online Examples Attached Teaching methods used Responsiveness to students Availability to students Classroom climate created Awareness of student differences All materials required of, and provided to, students are ADA & FRA Sect. 508 compliant D. Professional Skills Evidence of professional growth Quality of professional relationships Department, Division, College and District requirements are followed Related duties as specified in the official Job Description COMMENTS/SUGGESTIONS The instructor meets the standards for employment at this institution. Strongly Agree 5 4.5 4 3.5 3 2.5 2 1.5 1 Strongly Disagree RECOMMENDATIONS: The Collective Bargaining Agreement (sections 5.6.2.14, 5.7.5.1, 5.8.5.1) states that IF recommendations are made by the evaluator(s), a written response to these recommendations is required by the evaluee and that response must be submitted to the appropriate dean within ten working days of receipt of the Summary Report.

Subcategories:
Preparation for class
Relationship of content to course objectives

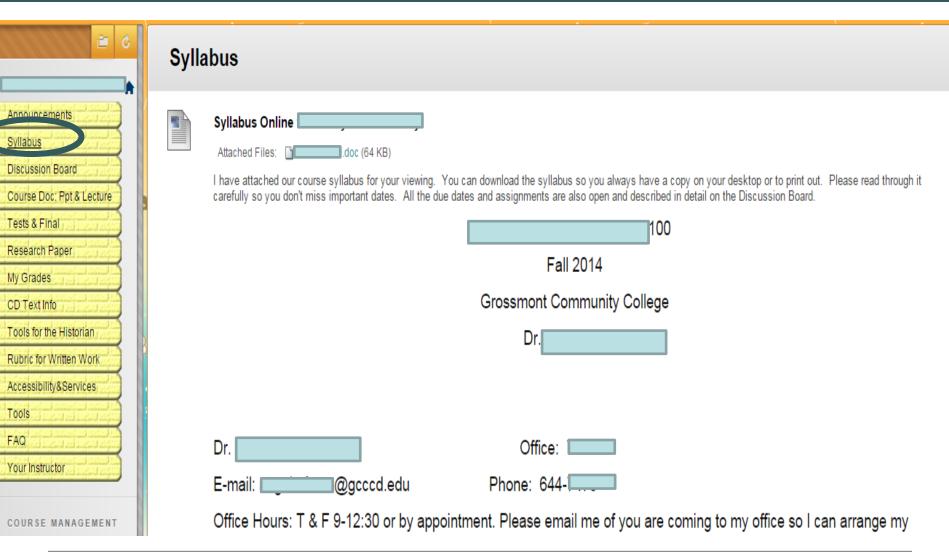
Course Design Components

- Structure of the Course
- Learning Objectives
- Organization of Content
- Instructional Strategies

-OEI Course Design Rubric

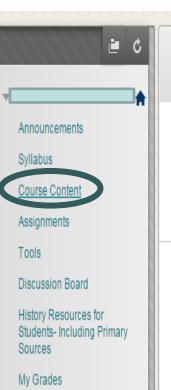


Organizational Skills: Syllabus





Organizational Skills: Course Content



Course Content



Organization of "Course Content"

Below, you will find all of our course materials, from lectures, Powerpoints, films, articles and external links. They are organized by topic, the same topics you have in your syllabus. In this way, when we're on a certain topic, Africans in the Americas for example, you will scroll down to that topic (they're all in order), open that folder called "Africans in the Americas," and inside you'll see the lecture notes, Powerpoint, articles, and film clips for that topic.



To view our films from our Library's Intelecom and Films on Demand service- full guide attached

Attached Files: I Viewing our films from Intelecom and Films on Demand.pdf (89.018 KB)

All of our short documentaries are in Course Content, arranged by week and topic (a folder for each week and topic). They are required and very important to this course. To view the Intelecom and/or Films on Demand films in Blackboard: these are library films, so as a

C. Teaching Skills

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that IF recommendations are made by the evaluator(s), a written response to these recommendations is required by the evaluee and that response must be submitted to the appropriate dean within ten working days of receipt of the Summary Report.	Strongly Agree 5	4.5 4 3.5	3 2.5	2 1.5	1 Strongly Disagree
that IF recommendations are made by the evaluator(s), a written response to these recommendations is required by the evaluee and that response must be submitted to the appropriate dean within ten working days of receipt of the Summary Report.	RECOMMENDAT	IONS: The Collective Barg	aining Agreeme	ent (sections 5.6	2 14 5 7 5 1 5 8 5 1) states
required by the evaluee and that response must be submitted to the appropriate dean within ten working days of receipt of the Summary Report.					
Evaluator Date	days of receipt of th	ne Summary Report.			
Evaluator Date					
Evaluator Date					
Evaluator Date					
Evaluator Date					

Subcategories:

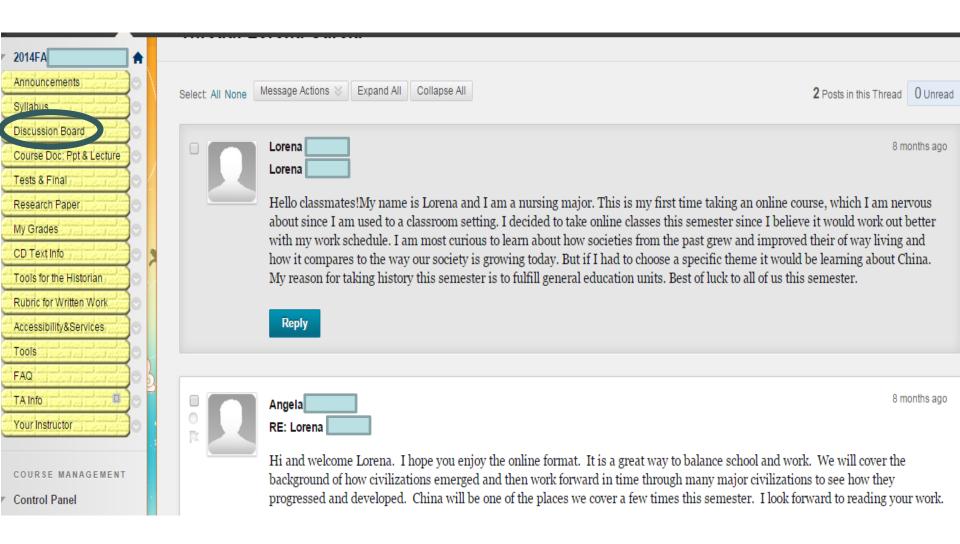
- Teaching methods used
- Responsiveness to students
- Availability to students
- Classroom climate created
- Awareness of student differences
- All materials required of, and provided to, students are ADA & FRA Sect. 508 compliant

Online Course Areas Examples

- Variety of learning activities utilized
- Posting regularly to the discussion board
- Evaluative Feedback
- Rubrics used to differentiate student learning

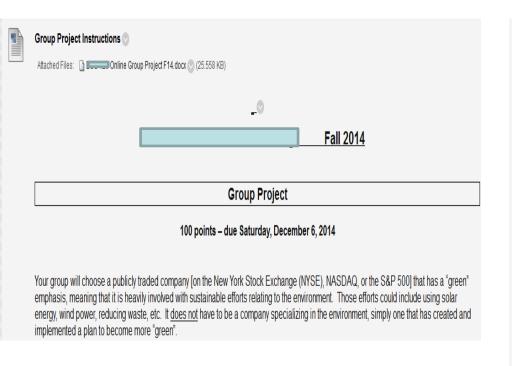


Teaching Skills: Discussion Boards





Teaching Skills: Learning Activities



CHAPTER 9			
IPs		Monday	Nov 3
LS & HW		Thursday	Nov 6
LAST		FRIDAY	NOV 7
DAY TO DROP			
Quiz		Saturday	Nov 8
CHAPTER 10			
IPs		Monday	Nov 10
HOLIDAY	VETERANS DAY	TUESDAY	NOV 11
LS & HW		Friday	Nov 14
QUIZ		Saturday	Nov 15
CHAPTER 11			
IPs		Monday	Nov 17
LS & HW		Thursday	Nov 20
Quiz		Saturday	Nov 22
CHAPTER 12			
IPs		Monday	Nov 24
HOLIDAY	THANKSGIVING	TH-SAT	NOV 27-29
LS & HW		Monday	Dec 1
Quiz		Wednesday	Dec 3
GROUP		Saturday	Dec 6
PROJECT		•	
TEST 3		Thursday	Dec 11



D. Professional Skills

	DEED	MANACED			
	ONLINE INSTRU	<u>MANAGER</u> JCTOR EVA	LUATION		
Instructor:	Course:		Date:		
Evaluation statemen	nt prepared by:				
Categories for eva	luation are based on the offi	icial Job Descrij	otion and includ	le the following:	
	ject Matter Mastery				
	mmand of subject matter	12			
	mmunication of subject matte	т			
	anizational Skills paration for class				
	lationship of content to course	e objectives			
	ching Skills *Online Examp				
Tea	aching methods used				
	sponsiveness to students				
	ailability to students				
	ssroom climate created				
	vareness of student difference			DA Sect 508 compliant	
	fessional Skills	ovided to, stude	its are ADA CO	- ток соптрианс	
	idence of professional growth				
	ality of professional relations				
De	partment, Division, College a	nd District requi	rements are follo	owed	
Rel	ated duties as specified in the	official Job Des	cription		
COMMENTS	CONSTRAINT				
COMMENTS/SUC	3GESTIONS				
The instructor meet	s the standards for employme	nt at this institut	ion.		
				_	
Strongly Agree 5	4.5 4 3.5	3 2.5	2 1.5	1 Strongly Disagree	
RECOMMENDA	TIONS: The Collective Barg	aining Agreem	ent (sections 5.	6.2.14, 5.7.5.1, 5.8.5.1) star	tes
	dations are made by the eva				
required by the ev	aluee and that response mu	st be submitted	to the appropri	iate dean within ten worki	ing
days of receipt of t	he Summary Report.				

Subcategories:

- Evidence of professional growth
- Quality of professional relationships
- Department, Division, College and District requirements are followed
- Related duties as specified in the official Job Description

Examples

- Received training in online instructional best practices
- <u>Utilized emerging technology</u> in the online classroom
- Attended relevant conferences (e.g. Online Teaching Conference)
- Participated in online course peer reviews (Quality Matters)



Evaluation Resources



Standards for Quality
Online Teaching





Quality Matters

The Quality Matters Program (QM) is an international organization representing broad inter-institutional collaboration and a shared understanding of online course quality.

Standards for Quality Online Teaching

The @ONE Project makes it easy for California Community College faculty and staff to learn about technology that will enhance student learning and success.

Interpretation of the process of the

Online Education Initiative (OEI) Course Design Rubric

The OEI is an initiative to increase the number of CCC students who obtain college associate degrees and transfer to four-year colleges each year by providing online courses.

Grossmont College Regular and Effective Contact Policy

This policy provides guidelines to ensure proper student-instructor interaction in online courses.



Current Topic

- 1. Welcome and Review Learning Objectives
- 2. Session 1 Content Review and Additional Examples
- 3. Blackboard Orientation
- 4. Online Instruction Competency Training
- 5. Conclusion



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Online Instruction in the Faculty Agreement

Article VII, Section 7.18 of the faculty agreement is dedicated to Online Instruction

Section 7.18.1

- Online education includes both Hybrid and Online classes as defined by Title 5 where the instructor and student are separated by distance and interact through the assistance of technology.
- For all courses offering online components there <u>shall be regular and</u> <u>effective contact between the faculty member and the students as</u> <u>required by Title 5, Accreditation and GCCCD Standards</u>.



Section 7.18.3 of Faculty Agreement

- All online instructors, <u>prior to their first assignment</u>, shall <u>complete training</u> <u>in online pedagogy</u>, an <u>online learning management system</u> and <u>accessibility standards</u> or <u>demonstrate mastery or competencies in these areas as approved by the appropriate Dean or designee</u>.
- Such training shall be compensated either via the unit member's professional development obligation and/or at the unit member's non-classroom rate of pay, at the option of the unit member with approval of the dean.
- A unit member who, during employment with the District, is <u>required to</u>
 <u>complete any of the aforementioned training in order to receive approval</u>
 <u>to instruct an online course</u> shall be reimbursed for the cost of tuition, books or materials, and/or training fees, if any.
- The unit member shall first <u>notify his/her dean</u> of the anticipated costs and receive <u>the approval of the dean</u> for reimbursement before the training begins.



Grossmont College Online Teaching Checklist

Section 7.18.3 of Faculty Agreement

All online instructors, prior to their first assignment, shall complete training in online pedagogy, an online learning management system and accessibility standards *or* demonstrate mastery or competencies in these areas as approved by the appropriate Dean or designee.

Grossmont College - Requirements for Online Teaching Checklist (To be completing by Chair or Dean)

- ✓ Completion of Online Training Teaching Certification Options 1 or 2 or Equivalent
- ✓ Demonstrated ability to build a course container
- ✓ Prior online teaching experience preferred, but not required



Online Teaching Certification Options (Fall 2015)

ONLINE TEACHING CERTIFICATION OPTION 1 WITH



- @One Introduction to Online Teaching & Learning
- (3 week training \$65)

plus

Grossmont College Blackboard Training

(2 day sessions - free)

or

- @One Introduction to Teaching with Blackboard Training
- (3 week training \$65)

Option 1 Registration Information

Access for @One: Enroll online - http://www.onefortraining.org/certification Access for Grossmont College Blackboard Training – Contact Janet Gelb

Permission: Divisional Dean approval prior to enrollment for reimbursement



Online Teaching Certification Options (Fall 2015)

ONLINE TEACHING CERTIFICATION OPTION 2 WITH



Quality Matters Introduction to Rubric

(2 week training - \$200)

<u>plus</u>

Grossmont College Blackboard Training

(2 day sessions - free)

or

@One Introduction to Teaching with Blackboard Training

(3 week training - \$65)

Option 2 Registration Information

Access for Quality Matters: https://www.qualitymatters.org/rubric
Access for Grossmont College Blackboard Training – Contact Janet Gelb

Permission: Divisional Dean approval prior to enrollment for reimbursement



Online Teaching: Training Opportunities

Date	Training
April 27 & May 4	Chairs/Coordinators/Senators Online Evaluation Training
May 29, 9:00 a.m 1:00 p.m.	"Designing your Online Course" Workshop
June 16	Summer Faculty Online Learning Summit featuring Pat James (OEI); Anna Sterling (@One); Online Learning Best Practices Break-out sessions
June 18-19	Online Teaching Conference, San Diego 43 delegates from GC to attend
Summer TBA	GC Blackboard 2 day training sessions
Fall FLEX	Best Practices; Universal Design; GC 2 day Blackboard training; Video creation; Blackboard Open Lab Walk in Support, etc.; Online Course Evaluation



Current Topic

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Learning Objectives Revisited

Are you able to:

- Understand how instruction in the on-ground classroom differs from the virtual classroom
- Apply the categories of the Instructor Evaluation tool to the online environment
- Identify the components of Blackboard that relate to instructor evaluation
- Inform other faculty about online instruction competency training opportunities to ensure that your fellow colleagues are prepared to teach in the online classroom



Questions?

For questions regarding Online Teaching and Learning at Grossmont College, please contact:

Janet Gelb

CSIS Coordinator/DE Coordinator

CSIS Department

Office: Room 507B

Telephone: 619-644-7708

E-mail: janet.gelb@gcccd.edu

